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Toward a New Digital Era: Administrative Enforcement Agency Launches Development of the “Administrative Enforcement AI Knowledge Base”

To implement the policy of technological modernization and enhance operational efficiency, the Administrative Enforcement Agency (AEA), Ministry of Justice, held the “2026 Administrative Enforcement AI Knowledge Base Kickoff Meeting and Needs Interview” at the AEA on May 21, 2026. The meeting was personally chaired by Director-General Miao. This meeting marks a new milestone as the AEA launches its first generative AI project. Through the assistance of digital technology, the AEA expects to improve overall case-handling quality and enforcement efficiency.

After the AEA convened the “Academic Seminar on the Application of AI Technology, Legal Risks, and Administrative Enforcement” in 2024, which laid the direction and foundation for

AI development, the AEA subsequently formulated the “Implementation Plan for Making Good Use of AI Technology to Enhance Enforcement Efficiency” in 2025 and has been gradually promoting various applications. In this process, the AEA’s branch offices have also actively responded to and assisted in promoting innovative measures. For example, the New Taipei Branch has implemented “AI Interpretation of Enforcement Orders,” while the Taipei Branch, pursuant to instructions, has developed the “Administrative Enforcement Text-based Intelligent Customer Service System.” All innovative measures and system developments are being implemented step by step in accordance with the plan. The launch of the “Administrative Enforcement AI Knowledge Base” is expected to create two core functions, “knowledge retrieval” and “document generation,” to effectively reduce the time spent by staff members on data searches and document preparation, thereby providing substantive assistance to frontline personnel and improving enforcement efficiency. In addition, while actively developing technological applications, the AEA also attaches great importance to information security. The knowledge base will be developed through a “closed, on-premises deployment” model to prevent risks of confidential information leakage that may arise from data transmission. This concretely implements the core spirit emphasized at the 2024 seminar: placing equal emphasis on “AI application” and “risk management.”

At the meeting, Director-General Miao specifically instructed that

the primary purpose of the AEA's use of AI is to reduce the workload on staff members caused by the excessive volume of cases, and to further enhance enforcement efficiency. The introduction of AI technologies must be closely integrated with administrative enforcement operations and must genuinely help staff members resolve their pain points. At the same time, when promoting various technologies, system planning must be conducted from the "user perspective" to ensure a user-friendly interface, enabling staff members to use the systems easily and willingly. By implementing the Ministry of Justice's policy plan for developing Taiwan's sovereign AI, the AEA will thereby usher Taiwan's administrative enforcement system into a new era.



(Director-General Miao chairs the kickoff meeting for the

Administrative Enforcement AI Knowledge Base)



(Exchange session for the needs interview on the Administrative Enforcement AI Knowledge Base)